



## Coventry Diocese - INEQE Survey Accessibility Support Zoom

### INEQE Audit

Coventry Diocese will be undergoing an external safeguarding audit in 2026, which will be carried out by an external audit organisation called INEQE. All Church of England Dioceses are undergoing this external review process between 2024 and 2028. In the lead up to the focused week of our audit in July 2026, there will be an opportunity for all people across the parishes, cathedral, DBF, DBE and Bishop's House to share their views and experiences, including especially the voices of victim-survivors and young people, through a series of online, anonymous surveys.

### Accessing the Surveys

- The Surveys will open in mid-March 2026
- They will remain open and available for approximately 8 weeks
- The surveys will be accessed via a link at the top of the Coventry Diocese INEQE webpage: [www.coventry.anglican.org/ineqe](http://www.coventry.anglican.org/ineqe)
- Once the surveys are opened, the link will be shared via The Bulletin, the Wednesday Update, the PSO Newsletter and social media.
- The link above appears via a QR code on the blue 'Safeguarding Survey' flyers and posters which have been made available to parishes.
- Digital versions of the posters and screen versions are available for download.
- A PowerPoint of information slides used at the Learning Together Day is also available for deanery synods, PCC's etc which summarise how parishes will be involved.

### Who should take part?

There will be 7 surveys, anyone is invited to self-select which one(s) they may wish to identify with:

- Cathedral Workforce
- Cathedral Worshipping Community
- DBF, DBE, and Office of the Bishop Workforce
- The Parish Workforce
- The Parish Community

- Victims-Survivors
- Children and Young People

### Supporting Accessibility in Different Parishes

The survey is designed for as many people as possible who would like to take part to do so. No one should feel under pressure to take part if they don't want to.

However, we are aware that there may some obstacles for some individuals, groups or parishes taking part in the INEQE Survey. We have listed these here, along with possible responses that could help.

Accessibility Area	Possible Responses
<p><b>The survey can only be accessed digitally via a smartphone, tablet or computer, through a web browser.</b></p> <p><i>How do we help those who do not have access to this technology take part?</i></p>	<p>There will be a range of possible responses to digital inaccessibility.</p> <p>These could include:</p> <ul style="list-style-type: none"> <li>- Setting up a shared laptop, iPad or tablet after a church service and assisting individuals who would like to complete the survey to do so.</li> <li>- Suggesting that a small group or midweek Lent group could use part of one of their midweek sessions to take it in turns to complete the survey.</li> </ul>
<p><b>We don't have any WIFI or mobile broadband coverage in our church or village.</b></p> <p><i>How do we help those who are not online?</i></p>	<p>We recognise that some communities are not currently able to access the internet so readily in their church buildings.</p> <ul style="list-style-type: none"> <li>- Could you consider inviting church members to find an appropriate place and time in the week, either at their own home, or in a shared space such as a coffee shop, to complete the survey?</li> <li>- Is there already a natural meeting or gathering space in your community eg a Library Coffee Morning - where you could approach the host and ask them whether church members could use the space and wifi for an hour to contribute to a conversation about how we keep our communities safe?</li> </ul>
<p><b>Some of our congregations don't understand or won't use QR codes.</b></p> <p><i>Are there other ways to access the survey links?</i></p>	<ul style="list-style-type: none"> <li>- The use of the QR codes on the posters and postcards are entirely optional.</li> <li>- The link for the survey will appear at the top of our Diocesan INEQE page at <a href="http://coventry.anglican.org/ineqe">coventry.anglican.org/ineqe</a>.</li> <li>- You could share this link in any communications, parish emails or printed newsletters instead or alongside the QR code.</li> </ul>

	<ul style="list-style-type: none"> <li>- Be mindful of posting posters with QR codes in public places where scammers could interfere with the link by placing a sticker over the top and redirect people to an alternative scam website.</li> <li>- If you are concerned about using links or QR codes, you could invite people to use a search engine for 'Coventry Diocese INEQE' and finding the links to the Survey themselves. They will eventually be hosted at <a href="http://ineqe.com">ineqe.com</a> once they have gone live.</li> </ul>
<p><b>Some of our congregation or community don't understand English very well.</b></p> <p><i>How do we help those with English Speakers of Other Languages confidently engage with this survey?</i></p>	<p>The Survey is accessed via a link in a regular web browser environment.</p> <ul style="list-style-type: none"> <li>- You could use any of the in-app translation functions within the Google Chrome, Apple Safari, or Microsoft Edge web browsers. These are usually accessed through the web browser settings or toolbar.</li> <li>- It might be helpful to check the particular translation with someone who is bi-lingual to check the specific translation makes sense.</li> </ul>
<p><b>Some of our congregation have disabilities such as visual or cognitive impairments</b></p> <p><i>How do we help those with specific accessibility needs access the survey?</i></p>	<p>There is a growing range of technological adaptations available across a widening range of devices and platforms, including screen readers.</p> <ul style="list-style-type: none"> <li>- The website <a href="https://mcmw.abilitynet.org.uk">https://mcmw.abilitynet.org.uk</a> allows users to filter out solutions by category, system, condition and symptoms.</li> <li>- You might want to be mindful of users requiring text to speech services to access the survey of needing a private, quieter space to complete the survey.</li> </ul>
<p><b>We have a mixed-age youth group with those under 13 and those over 13.</b></p> <p><i>How do we help capture the voices of children and young people appropriately?</i></p>	<p>There is a specific survey for children and young people.</p> <ul style="list-style-type: none"> <li>- The INEQE guidance is that the survey is available for any young person under the age of 18</li> <li>- For young people under the age of 13, they should complete the survey with the help of a parent or guardian. This is most likely to be done appropriately in a home based setting under the direct supervision of the parent/guardian, rather than in a youth or children's group setting.</li> <li>- Our recommendation would be that wherever possible, all parents and carers of children and young people whom the church is in regular contact with are informed of the</li> </ul>

	<p>survey and the above advice, in advance of it being suggested to young people directly. This could be via an email to parents or a message in the parents WhatsApp group.</p> <ul style="list-style-type: none"> <li>- Links to advice and support, including Childline, Safe Spaces, Samaritans and NSPCC will be at the bottom of the survey links page, and also at <a href="https://ineqe.com/churchofengland/#contact">https://ineqe.com/churchofengland/#contact</a></li> </ul>
<p><b>We want to be sensitive to the experiences of victims/survivors or anyone who may have experienced trauma.</b></p> <p><i>How could these important voices be supported to take part in shaping the audit if they want to?</i></p>	<p>The INEQE Audit team are keen to hear from individuals who have experienced church-related abuse within the Church of England.</p> <ul style="list-style-type: none"> <li>- There will be a specific survey link available for those whose experiences were reported to or responded to within the Diocese of Coventry or Coventry Cathedral.</li> <li>- There will be alternative methods to share these experiences as the web survey may not feel right for everyone</li> <li>- Advice and support will be offered via national organisations as well as the local Diocesan Safeguarding Team</li> <li>- The survey is both anonymous and confidential. The person who completes it will not be identified and no personal data will be requested.</li> <li>- You could consider signposting or offering specific pastoral support in your context to everyone, so that those who may need a pastoral follow up know who they can talk to e.g. clergy, pastoral team, parish safeguarding officer.</li> </ul>

### **Need to talk?**

We're aware that any discussion of safeguarding issues may be difficult for some people.

Once the survey links have been published, there will be contact details at the bottom of the Coventry INEQE Survey links page to signpost individuals to different type of support. Please do share these with your congregations as may be helpful.

These are also available here: <https://ineqe.com/churchofengland/#contact>

### **Need further advice?**

If you need any additional support with the INEQE Surveys please contact the Diocesan Safeguarding team ([safeguarding@coventry.anglican.org](mailto:safeguarding@coventry.anglican.org)) or Communication team ([communications@coventry.anglican.org](mailto:communications@coventry.anglican.org))