

churchmatters

A newsletter from Ecclesiastical for all our customers, PCC members and friends.

In this issue

- Church Competition 2021 – page 3
- All Saints will be glorious again – page 7
- Look what came through the post! – page 8
- Churches receive millions – page 10

Our Church Insurance Consultants are right behind you



Meet Ecclesiastical's Church Insurance Consultants – a friendly and approachable team of highly knowledgeable insurance experts who are right on your doorstep and ready to offer guidance and help with any insurance or risk-related issues you might have.

From a simple explanation of the basics of your policy, to guidance on how to combat thieves and vandals, guard against fire, and improve general health and safety, they are there for you, free of charge.

The team – (from top left) Chris, Rebecca, Heather, Lynne, Peter, Nicky, Kay and Derek – are all deeply passionate about customer service, and our country's amazing churches.

Amongst them are theologians, choristers, regular churchgoers, and people who have worked with Christian charities here and abroad, so they really understand your specific needs. And because they're based at regional locations all over the UK, they're also able to tailor their advice to your local requirements.

They have decades of combined industry experience – and standing behind them is Ecclesiastical's 134 years of unrivalled expertise and insight in dealing with everything life might throw at you.

Where possible, the Church Insurance Consultants love to meet customers and talk face-to-face, and are happy to host networking events where you can get to know people from other parishes and share experience, ideas – and smiles.

But if we find ourselves in a COVID-19 lockdown or you're simply unable to meet them in person, they're still there, offering exactly the same services online or over the telephone.

To find out more about the team, and how they could help you and your church, please visit: www.ecclesiastical.com/cic or email meetus@ecclesiastical.com (please include your contact details, the name of your church and parish, and policy number if possible), or call us on **0345 777 3322**.

Church Competition 2021



We are very excited to announce details of our new church competition 'Good News' which will open for entries from 1st June.

This year we shine a light on churches across the UK – their bright ideas and success stories, community heroes and ingenuity in the face of adversity.

Write your headline story and your church could win a regional prize of £1,500. Your church could also win the national prize of £6,000.

For more information, see page 3.

Contains promotional material

The picture is rosy at Mereside

For our fabulous Parish Pixels competition 2020 we asked you to send in a photograph and single sentence to sum up the spirit of your church, and hundreds responded.



The winners were Freedom Church who sent a photo showing church members taking a break whilst working on renovations. They don't have their own church – yet, but are working on it and have already spent the £5,000 prize on new electrics for the derelict building they're turning into a church.

Blackpool's Mereside Freedom Church holds services wherever it can – including outdoors, in the freezing cold – but worshippers hope to finish renovating an old hall in time for Christmas 2021.

'We still have a way to go, but the prize was a huge boost at a time when charities are struggling, and grants have not materialised,' said the Rev Linda Tomkinson.

The church has been creative in reaching out into its community with a real mix of online and real-world fundraising events – such as a 'Mereside's Got Talent' competition via Zoom, which helped to raise £800 in December.

'It's part of God's plan,' said Linda. 'We're doing more ourselves, and people are feeling greater ownership.'

To read more about the Parish Pixels competition, visit: www.ecclesiastical.com/parishpixels and for details of this year's church competition, read the article opposite or go to www.ecclesiastical.com/churchcomp

A box set of team work

A Staffordshire church has taken technology by the handlebars to extend services to a growing, trinity of congregations through the production and distribution of DVDs.

Determined to keep serving the community during lockdown, and already in a period of vacancy, the church of St James at Barton-under-Needwood looked to technology to deliver services. But how? Most of the contact information they had was postal addresses. The first step was by phone, they created a list of 113 contact numbers or emails to start their mission.

Reverend Richard Tebbs, who had taken services whilst they were without vicar, uploaded a short videoed service with the help of his tech-wiz son-in-law to YouTube, on the first Sunday after lockdown. Amazing! David and Foster, the two Churchwardens, and their respective daughters, also developed the skills to splice readings, prayers and parts of services together along with sound tracks of hymns with the words on screen.

However, YouTube and sending pew-sheets via email won't work for members who 'don't do computers'. A telephone conference later, and a solution – Richard's son-in-law explained what software they needed and how to burn the videos onto DVD. Four weeks after lockdown, they distributed four DVDs.

That was Internet users and DVD owners catered for – but what about those without a DVD player? One of their PCC, Jacqui, had a brilliant solution. She rang round and gathered six handheld DVD players – the sort you might have for children on long car journeys.



The new vicar, Reverend Andy Simpson, was inducted in December and has subsequently been streaming his services, evening prayer and Bible studies. These are all added to the DVD and distributed on a Sunday afternoon. Andy also hand delivers some of them, enabling him to meet members of his new congregation.

There's a growing number of customers receiving a box set each week, often delivered by bicycle, which includes a DVD, service booklet and pew-sheet. In addition, they're able to check up on their vulnerable church members. The team had plenty of glitches along the way, but has learnt a lot and as they move to a more normal future, they intend to continue their trinity of congregations: in church, online and watching DVDs, and all growing. Great team work!

Read our article about using technology on page 11 and online fundraising on page 8.



Make your good news a headline story!

Church Competition 2021

After a year marked by extraordinary changes, limitations and isolation, we've seen church communities going through incredibly challenging times. But, as is so often the case, times of difficulty can bring out the best in people and pull communities together.

We have seen how good news and good ideas have the power to redefine how we all experience life, community and the church; with this in mind we wanted to find a way to share your good news stories. So, this year, our Good News church competition shines a light on churches across the UK – their bright ideas and success stories, community heroes and ingenuity in the face of adversity.

Share your Good News for a chance to win £6,000 for your church plus £1,500 in regional prizes.

What makes Good News?

It's simple really, has something been done in your church community that made life that little bit better, or easier for others, then that's a good start.

It could be a project that actively engaged with younger or older members of the local community; or a digital initiative – like a WhatsApp group – that kept people connected. Maybe you have managed to carry out a successful fundraising campaign. Or maybe you've done really well in building your links to your local community, despite all the hurdles COVID-19 has put in your way.

Of course, it might be something completely different – but whatever your story, we'd love to hear it, and to share it to help inspire others. It could be any story you feel deserves to be recognised.

What makes a winning story?

No story is too small, but above all we're looking for:

- **Creativity** – What is new, different or imaginative about the way you help your church community?
- **Effectiveness** – How has your church community been supported?
- **Inspiration** – Will your idea inspire other places of worship?

Think of your entry as a news article – write a newspaper style attention-grabbing headline and a 'news' piece of no more than 250 words to tell your story. Send in a photo or video to include in your story just as you might see on a news site.

How to enter

1. Think of your good news story that needs to be heard
2. Follow the link to our Good News page www.ecclesiastical.com/churchcomp
3. Fill in the form provided

Once you submit your entry, your church will automatically be entered into the regional competition where each winner will receive a prize of £1,500. The grand final of the competition will see one of the five regional winners be crowned the national winner and receive an additional £6,000. **That is two chances to win!**

All entries must be submitted by the closing date of **17th September 2021**. Selected entries will then be published to share the good news! So, put your thinking caps on and write your best headline – share your good news.

For full terms, conditions and details, visit:
www.ecclesiastical.com/churchcomp





Guiding you through your policy

Brett Twist joined the Ecclesiastical underwriting team in September last year, after reading Theology and Religion at Birmingham University.

Although COVID-19 means Brett is still working from home, and has yet to meet his colleagues face-to-face, he is loving the challenge of his new job.

Underwriters are there to discuss the risks a customer faces and support them through managing these risks – often building up relationships over many years.

‘Often, we’ll speak to customers who need help interpreting their policy,’ said Brett. ‘For example, if they’re planning to have some work done at the church, they want to understand if this affects their insurance cover. Or they might be wondering whether it’s okay to hold a certain event.’

‘Usually they’re volunteers, not insurance professionals, and while our policies are written as clearly and simply as possible customers can understandably still have questions.’

‘My job is to guide them through those detailed issues. It’s a wonderful feeling – you start off with someone who’s worried about something, and you leave them happy and reassured.’

‘I’m still relatively new, but my training has been excellent and I’m hoping my experience of being a PCC member at my local church will help me to help our customers. There are experienced colleagues available too if I have any queries. I have to say I’m loving it!’

For more information about our church and home insurance, visit: www.ecclesiastical.com/church

It’s all about the customer

In the last edition of Church Matters we introduced a new feature about the people behind the scenes who provide the services and benefits you receive from having your insurance with us. This time, we’re turning the spotlight on our claims team. We’re proud to have won awards for Personal Lines Team of the Year and Customer Care Individual (2020) and Rising Star (2019) in the Insurance Post Claims Awards and to have received 98% customer satisfaction.¹



We caught up with Laura Eccles, one of our highly skilled specialist claims consultants, who often deals with some of the more complex claims.

‘It’s all about the customers,’ said Laura, who has won national awards for excellence since joining Ecclesiastical five

years ago. ‘We deal with people who have suddenly found themselves living what feels like a nightmare. Our claims team is there to reassure them that we have the experience to fix things, quickly and efficiently – from arranging loss adjusters, surveyors, and contractors, to finding them alternative accommodation, if necessary.’

‘My specific role within the team is to assist where a claim is particularly difficult, or complex – if there are issues holding things up, my job is to help my colleagues to sort them out and make sure the customers’ needs are met with a minimum of fuss.’

‘It’s a fascinating job, and I get a real buzz out of helping people get through tough times.’

To read our claims promise and how to contact the team, please visit: www.ecclesiastical.com/claimsservice

¹ Ecclesiastical Insurance customer claims survey, based on 655 customers whose claims were settled, 2020.



“ I felt that I was dealing with people who knew exactly what they were talking about and exactly what needed to be done. Our issue was sorted efficiently and with politeness and good humour throughout. ”



Prepare for every repair

It's a great time of year to prepare for those vital alterations, renovations or repairs to your church. Along with planning the works themselves, there can be a variety of other issues to work through depending on the nature of the building work being carried out. Our Building Works Made Simple guide provides information and answers to many of the questions we are frequently asked, including types of contracts, scaffolding, involving volunteers, regulations and what to do when the works are complete. We've picked out a few of them here to help you get started.

Does our church insurance policy include building works?

Your church policy automatically covers most building works, but some works will require additional cover. This depends on factors such as the extent of the works you are planning, the cost and the type of contact you have in place with your contractors. Please ensure you contact us well in advance of the work starting so we can help you to establish the appropriate level of cover for your plans.

The risk of fire from hot works

Many building and restoration projects involve welding, grinding or the use of open flames. This is what is known as hot works and it poses a real risk of fire on a construction site. If the work on your church or church buildings involves hot works, we'll need your contractor to complete a hot works permit.

What should I do if we need external scaffolding?

You should ensure that all lower-level ladders, including access ladders to any scaffolding, are removed from the site, or rendered inaccessible at the end of each day's activity to prevent unauthorised access. The base of the scaffolding must be enclosed in either metal or solid timber sheeting to a minimum height of three metres. There is no cover for theft of parts of the building and fixtures, including external metal, when scaffolding is erected. We may be able to arrange full theft of metal cover subject to increased protection measures being installed.

Keeping church volunteers safe

Members of your church may be keen to help out with painting and decorating the church as part of its regular upkeep or following building work. The church has a duty of care to keep them safe – our guide – Your Responsibility for People on Church Premises – gives you an overview of what you need to consider:

www.ecclesiastical.com/peoplesafety

Building works behind schedule

If you find that the building works are taking longer than you had anticipated, it is important that you contact us and let us know. It may be necessary to extend your building works cover so that we can make sure you always have the right level of cover in place for your circumstances.

To read our Building Works Made Simple guide, visit:

www.ecclesiastical.com/buildingworks

House of Good

From foodbanks to credit unions, churches across the UK provide a growing list of essential services for people in urgent need.



The National Churches Trust's new The House of Good report, for the first time, quantifies the economic and social value of all church buildings to the UK. Not just

the bricks and mortar but the welfare and wellbeing they create in our communities. The ground-breaking report demonstrates that the total economic and social value that church buildings generate in the UK is at least £12.4 billion per year, which averages around £300,000 per church. That is roughly equal to the total NHS spending on mental health in England in 2018.

The impact of COVID-19 has made the social value of churches even more relevant. Church buildings are the 'key places' where

we will start to rebuild our communities. We all value the UK's churches and chapels as being some of the most beautiful and historic buildings in the world, and as places of worship.

Together, churches provide the social glue that keeps our communities together, and the safety net that stops our most vulnerable people falling through the cracks.

Churches are not just Houses of God. They are also Houses of Good – good that we risk losing if church buildings are not kept in good repair, and may never be able to replace.

Fr Steve Gayle is vicar of St Michael and All Angels Church in Stoke Newington Common, London. "An essential part of our church is the sense of community and friendship between the congregation members before and after worship. These are people who can rely on each other for support – they visit each other during the week, sometimes bringing a home-cooked meal and supporting each other in sickness and grief."

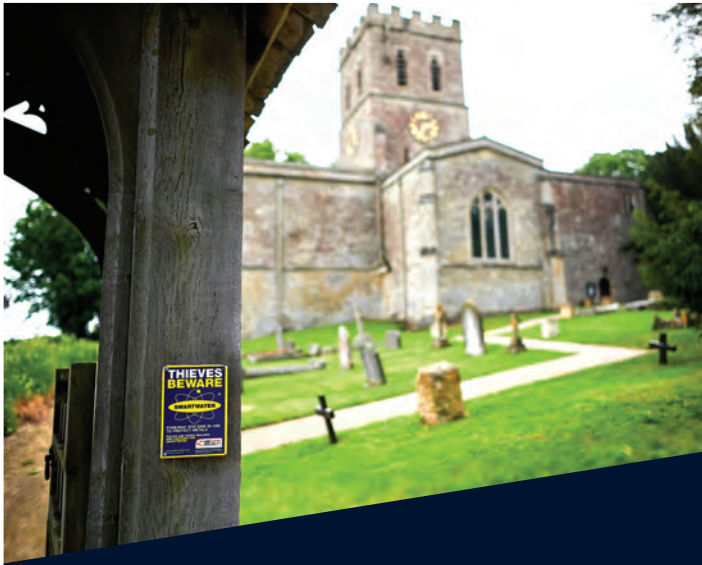
For more details, please visit:

www.houseofgood.nationalchurchestrust.org

Three cheers for roof alarms and SmartWater®!

Churches that have installed these systems have found it's had a positive impact on reducing the risk of attack from metal thieves.

SmartWater® support was used to help Lincolnshire Police convict four criminals who were responsible for stealing metal from 35 churches located in the Midlands, East Anglia and the South West¹, from March 2018 – May 2020. And a roof alarm helped St Bartholomew's, Colne (Lancashire), to scare off attackers not once, but three times in the same month.



“ I especially appreciated the patience that Ecclesiastical showed when we were claiming from our policy after having to put on a new roof following the theft of lead. This process was very long and took a number of years, owing to the fundraising process and builders coming and going, but Ecclesiastical were patient and polite all the way and paid the claims without hesitation. ”

The Lancashire church has a 'monitored roof alarm' which sends out an instant audible warning on-site, and alerts the alarm-receiving centre of movement on the church roof. The centre contacted the nominated keyholder for the church and neighbours called the Police. As a result, several offenders were arrested on-site with tools in hand.

Lead and copper roofing are materials that characterise our beautiful churches – but thieves love it too, and churches are often made a target. As COVID-19 restrictions ease, we anticipate organised crime gangs will return specifically to target less-well-protected areas of lead. But the good news is there are various positive actions you can take to protect your church.

A roof alarm is one such action, particularly if your church has significant amounts of metal – ask us for a list of approved installers. An approved forensic security marking solution such as SmartWater® is another. This is a clever liquid that you apply



to external metal. It uses a sort of DNA that is unique to your church so that items can be traced back to you. It must be registered with the supplier and appropriate signage displayed, which acts as a deterrent. It is a condition of your theft of metal cover to use a forensic marking solution. If you chose SmartWater®, we will register it for you, saving you £120.

Thieves need to carry their heavy stolen metal away and are likely to use some sort of vehicle – so restrict vehicle access with locked gates, fences, and bollards. Consider installing effective security lighting and cut back trees that might conceal criminals as they work. Ask neighbours to keep an eye out and ensure they have contact details to inform you and the police of any suspicious activity immediately.

Be doubly on your guard when repair work is ongoing – builders' ladders and scaffolding make life easier for thieves. Read our article on page 5 about building works.

There is more advice on our website: www.ecclesiastical.com/churchmetaltheft and also St Bartholomew's full story: www.ecclesiastical.com/documents/metalTheftCaseStudy.pdf

¹ BBC News, 6 January 2021.



Risk Advice

You can access a wealth of information, guidance and checklists from our website, including a risk calendar – a handy guide to help remind you of what to check throughout the year. www.ecclesiastical.com/risk-calendar

Our Risk Advice Line is available 9am-5pm, Monday to Friday (except bank holidays) and puts you in touch with our risk experts and surveyors. They are on hand to help you, to answer your questions and provide guidance.

Call: 0345 600 7531

Email: risk.advice@ecclesiastical.com

All Saints will be glorious again

Throughout our 130+-year experience, we have helped restore many historic churches to their former glory. Late on Thursday 3 December 2020, a blaze swept through All Saints' Church in Mackworth, Derbyshire, destroying the roof and causing widespread damage to the structure and interior of the Grade 1 listed building. The very next morning, our specialist loss adjusters and forensic investigators were on-site to offer reassurance to the vicar, and arrange for fencing to be erected to make the site safe and secure.

To assist the church, we arranged for a Structural Engineer and drone pilot to attend. Having these experts on-site together means a more accurate survey can be achieved. At an unstable site full of debris, drone technology enables the Structural Engineer to assess the parts of the site unsafe to access in person.

Our Claims Director, Jeremy Trott, also visited the site and said, "It's heart-breaking to see this beautiful historic building in ashes but we know from experience that we can rebuild this church so it can once more be at the heart of the Mackworth community.



"It will be a long and complex project because of the age of the church, its listed status and the rich history of the local surrounds which, along with the site, have scheduled monument status. This means we will need to be careful not to damage the ground when using heavy machinery. We'll be actively involved throughout, including helping the customer build a team of specialists to make sure the restoration is successful."

Following the initial assessments, we have been working with Historic England, specialist conservators and archaeologists about the best way to stabilise and protect a partially damaged tomb and statue; to agree the methodology for recovering any artefacts or parts of artefacts; and ensure the earthworks and buried remains of a mediaeval settlement are not disturbed during the construction of a temporary road and site compound. Experts have also been on-site to stabilise four columns and restrain a couple of walls, and start the process of sifting through the debris to see what can be saved and for clues to confirm the cause.



Jacqueline Stober, Priest in Charge, said: 'The outpouring of love and support we have had since the fire has genuinely been astonishing.'

The restoration is likely to take at least three years.

To follow All Saints' Church's journey to former glory, visit: www.ecclesiastical.com/mackworth and to view our claims promise, visit: www.ecclesiastical.com/claimsservice



98% claims satisfaction¹

¹ Ecclesiastical claims satisfaction survey 2020, based on 655 customers whose claim was settled.



Look what came through the post!



Fundraising is important for churches, but not always easy. Raising those vital funds means that churches can continue their work and mission, including running community projects, maintaining a safe and welcoming building, and helping those in need.

During the past year, we have also seen examples of how fundraising has brought people together, fostered a community spirit, and given hope – I'm sure we were all touched by the story of Sir Captain Tom Moore, to name but one example. But embarking on a fundraising project can be daunting.

Drawing on the advice of experts, and our own 130 years' experience working with churches, we've created a simple place to start. We've put together a range of resources to help you with fundraising, including a website, webinar series and a helpline.

Our newest addition is an easy-to-use printed toolkit, 'Fundraising in a Box'. All our church customers received a box in the post at the start of the year, packed with guidance and resources.

We were delighted to hear from our church customers, telling us they were finding the box helpful.

'I have just received your Fundraising in a Box and wanted to write to say how excellent it is.'

Churchwarden, St Laurence, East Harptree

'The whole box and its contents is...brilliantly set out...I have no doubt that your Fundraising in a Box will be useful.'

Secretary, Ewelme PCC

The box is split into four easy-to-follow booklets, going step by step through the fundraising process. Clear guidance and support helps make your fundraising journey easier and more successful. It also includes advice on digital giving – breaking down the key areas and signposting you to helpful sites.

Help is also on hand from our friendly Church Insurance Consultants, based all around the UK. They can help you with the resources inside the box, and offer an ear to hear about your fundraising project. They have been busy running sessions walking parishes through the box, and enjoyed the opportunity to hear first-hand how churches are getting on and finding creative ways to fundraise.

For more support, get in touch by calling our fundraising helpline on **0345 601 9959** or email us at fundraising@ecclesiastical.com or access the call-back form via the hub: www.ecclesiastical.com/churchfundraising



Have you been using your Fundraising in a Box toolkit?

We'd love to hear from you! Please get in touch with any comments or let us know about your project by calling our fundraising helpline on **0345 601 9959** or email us at fundraising@ecclesiastical.com

Have you heard the e-news?

E-news is a monthly email full of tips and information for all of our customers and anyone in your church community. To receive it is easy – all you need to do is register on our website at www.ecclesiastical.com/signup and if at any time you decide you no longer want to receive it, you can click the 'unsubscribe' button at the bottom of the email. Feel free to pass on the sign-up link to anyone you think might like it.



Protect your home and support your church with Trust130

We have donated more than £430,000 to churches around the UK as part of our Trust130 campaign and it's been particularly helpful during the pandemic. Even the smallest amounts can make a big difference.

St Marks & All Saints Churches in West Parley, in the Diocese of Salisbury, like many other churches – Treasurer Derek Warner is looking at a shortfall of between £15,000 and £18,000 for the year. Ecclesiastical Insurance's recent Trust130 donation of £650 went into general funds, and was a welcome addition.

'It's been extremely tough,' said Mr Warner. 'We have had no congregations, so obviously that means no collections. But even more importantly, we have lost all of our income from church hall lettings. We have survived by eating into our capital, and I'm looking at ways of cutting our budgets for 2021.'

'Donations such as the Trust130 money from Ecclesiastical Insurance are absolutely vital – they are really interested in helping churches and their communities and we're very grateful to them.'

Trust130 continues into 2021 to help and support churches

We're really pleased that we are extending the offer to run throughout 2021. Supporting your church is easy. Simply take out a home insurance policy with Ecclesiastical and we will donate £130 to the church of your choice.¹ And of course the more people who take out home insurance policies, the more funds that are raised. So even if you've got a really ambitious goal – like raising funds for a new church roof – there's nothing to stop you.

Enclosed with this newsletter is a poster to help spread the word.

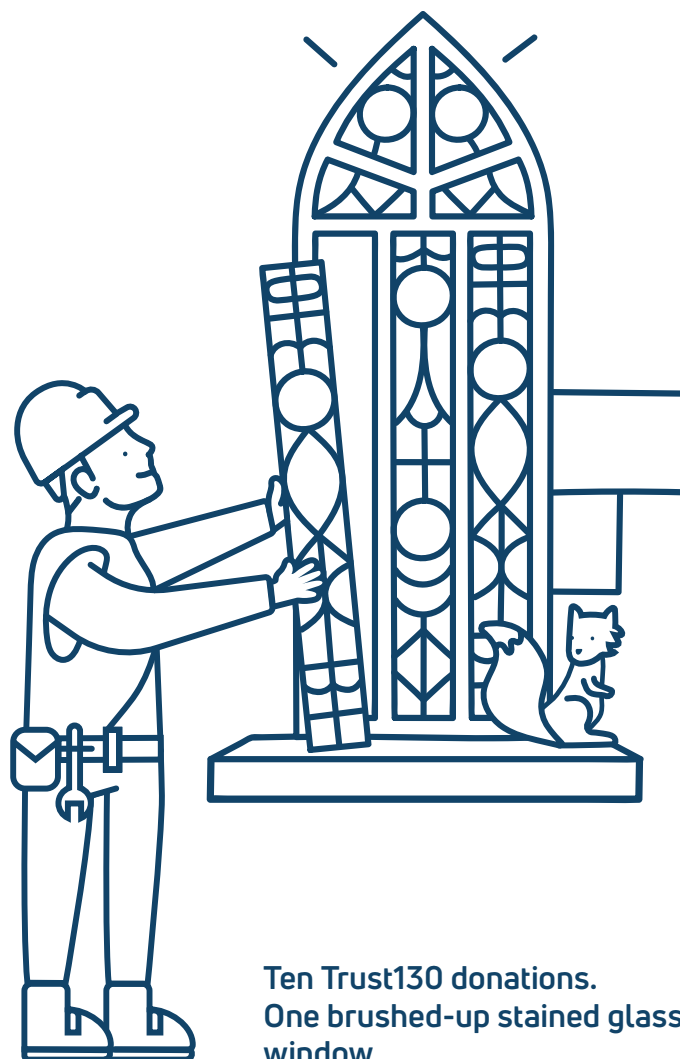
Want to know more?

It really is wonderful to hear how this programme is helping our customers and the things that matter to them. You can hear more about what some of our customers are saying in our brand-new film clip on the website – simply go to our website to watch: www.ecclesiastical.com/trust130

If you would like a home insurance quote or more information, simply call 0800 7830 130 and quote CHMAT21.

¹ Subject to terms and conditions – please visit www.ecclesiastical.com/trust130

**Trust130.
Limitless donations.
Endless possibilities.**



**Ten Trust130 donations.
One brushed-up stained glass window.**



Information at your fingertips

Have you visited the Ecclesiastical website recently? It's had a bit of a facelift which we're really excited about. It is also full of advice and information about a wide range of risk management topics and includes Made Simple Guides about such things as building works, people on premises and property. You will also find information about church, home, commercial and legal insurance and how to make a claim.

You can also read an online copy of Church Matters! Explore the website at www.ecclesiastical.com/church

Churches receive millions to support COVID-19 response

Churches and Christian charities throughout the UK and Ireland have received more than £3.8 million in funding to support their communities to rebuild stronger in response to the coronavirus pandemic.

Allchurches Trust's Hope Beyond programme has supported more than 500 projects aimed at tackling loneliness, boosting mental health and building digital resilience. While the programme has now closed, Allchurches – the charitable owner of Ecclesiastical Insurance – is currently considering the next phase of its COVID-19 response.

St Luke's



St Stephen's

Shine – the community organisation working in partnership with St Stephen's Church in West Bowling, Bradford – already delivers a wide range of services to people of all ages and faiths. A £5,500 Hope Beyond grant will support the transformation of a basement room into a counselling space, which leads onto a tranquil garden and is ideal for wellbeing groups. This area had an above-average number of people with mental health issues before the pandemic, and this space will seek to address the increasing need for support.

St Luke's Healthcare for the Clergy has received £20,000 funding to offer counselling and therapy to support clergy and their families suffering as a result of COVID-19, giving them increased resilience and skills as they help the most vulnerable.

The Trust has also provided a quarter of a million pounds to national charities helping tackle increasing food poverty due to the pandemic and supported Just Finance Foundation with £100,000 to expand their COVID Recovery Course – helping churches and community leaders to deliver financial information and advice to families with money worries.

To find out more about funding and a wealth of advice and resources for churches, head to: www.allchurches.co.uk

Taking a sabbatical in 2022?

Ecclesiastical's Ministry Bursary Awards provide financial support for members of the clergy taking extended study leave, and we are now accepting applications for sabbaticals taking place in 2022. You can find out more about the awards, check the eligibility criteria and apply on our website.

Find out more: www.ecclesiastical.com/mba



Protect your tech

Did you know that nine out of ten churches are using digital channels like live streaming and social media?¹ Are you one of them? If you are, we hope you're enjoying the digital world and all the exciting and engaging ways to connect to people it offers – quite a difference to a year ago! Like anything there are things to consider to keep your activities safe and secure, so you'll be pleased to know that your policy with Ecclesiastical will cover most of your insurance needs.



Your standard cover will protect you for things like copyright and data protection breaches, issues around wrongful acts by trustees, and loss and damage to equipment. You also have the option to add specialist cyber-crime cover.

The power of technology offers a variety of great ways to interact with all aspects of your local and wider communities – especially younger people. You might use it for youth groups, choir practice, parish council meetings, to host virtual services, a website, or to raise funds and run online events. As with most things, managing the risks is about more than just insurance so you might also want to think about things like copyright permissions, licences and safeguarding. Here are a couple of example scenarios:

- A piece of film used in a digital presentation might require permission or licensing, and GDPR legislation creates serious rights and responsibilities when naming people online – data protection errors can be costly.
- The same is true of an inadvertent libel – if it's published on a church website or social media it's visible forever.

Innovative worship and communication inevitably means more computers, routers and other hardware to be lost, stolen or damaged – not to mention software, which can be corrupted by viruses and expensive to clean or replace.

It's important to have policies in place to identify procedures and responsibilities, and to understand where your insurance cover ends and a more specialist policy may be beneficial.

Ecclesiastical has lots of experience and advice, visit:

www.ecclesiastical.com/digitalchurches to find out more, or talk to our Church Insurance Consultants for assistance or to arrange training.

¹ Ecclesiastical research August 2020, based on 90 church business insured respondents.

Financial services

Ecclesiastical Financial Advisory Services (EFAS) provides expert, independent financial advice including on pensions, investments, life assurance and mortgages for the clergy, church people and PCCs.

Call: 0800 107 0190

Email: getadvice@ecclesiastical.com

www.ecclesiastical.com/financial-advice



Funeral planning

Ecclesiastical can help you make financial provision for your funeral, reducing the worry for your family and ensuring your wishes are provided for.

Call: 0800 055 6503

Email: info@epsfunerals.com

www.funeralplans.co.uk



Car insurance

Our Clergy Motor Insurance is tailored specifically for the clergy and includes benefits such as business use, no admin charges and up to £500 cover for church goods in the car.¹

Call: 0345 450 9396

www.ecclesiastical.com/church/car-insurance

¹ Subject to terms and conditions.





For more information:

Call: 0345 777 3322

Email: churches@ecclesiastical.com

Facebook: Ecclesiastical

Twitter: @churchmatters

